



# GlowStrike Headphones User Guide

## 1. INTRODUCTION

Thank you for choosing the Pii Tech Wireless Headphone. This user guide provides essential information to help you set up, operate, and maintain your device, ensuring optimal performance and longevity. Please read this guide thoroughly before using your headphone.

## 2. SETUP

### 2.1 Contents

The box contains:

- Headphone
- Charging Cable
- Audio Cable
- User Manual



### 2.2 Charging the device

Before initial use, charge your headphone. Connect the charging cable to the charging port on the headphone and plug the USB end into a standard USB power adapter (5V/1A recommended) or a computer's USB port. The indicator light will glow 'Red' while charging and will turn off when fully charged.

### 2.3 Pairing your headphone with your Bluetooth audio device

To use your headphone in wireless mode, it must be paired with a compatible Bluetooth device such as a smartphone/ tablet / laptop/ TV/ etc.

1. **Switch On the headphone:** Long Press the Power On / Off (Ⓢ) button for 3 seconds to switch On the headphone. A 'Red' & 'Blue' flashing light indicates the headphone is in pairing mode.
2. **Enable the connecting device's Bluetooth:** Ensure the Bluetooth of the connecting device (smartphone/ tablet / laptop/ TV/ etc.) is enabled.
3. **Connect your device to the headphone through Bluetooth:** On your device, search for Bluetooth devices and select the wireless headphone (TM-093) from the list of discovered Bluetooth devices. When the headphone is successfully connected, its indicator light will slow flash in 'Blue' colour.

The headphone can now be used with your connected device to listen to music, take calls, and control volume/ playlists.

### 2.4 Using your headphone in wired connection with audio device

This headphone can also be used in wired mode, to connect to compatible Audio devices

1. **Switch On the headphone:** Long Press the Power On / Off (Ⓢ) button to switch On the headphone.
2. **Connect Audio cable to AUX In:** When the headphone is powering On, insert the audio cable into the AUX IN port of the headphone. Connect the other end of the Audio Cable to the compatible audio device (smartphone/ tablet / laptop/ TV/ MP3/ CD / any other external audio input).

### 3. OPERATING THE HEADPHONE

- **Switch On/ Off:** Long Press (for 3 seconds) the Power On (Ⓢ) button to switch on the headphone.
- **Taking a call:** When connected to a smartphone and there is an incoming call, Short Press the Power On (Ⓢ) button to answer the call OR Long Press the Power On (Ⓢ) button to reject the call. You can double Press the Power On (Ⓢ) button to call back the last number.
- **Volume control:** When connected to a compatible device, Long Press the (+) Vol Up Button to increase volume and Long Press the (-) Vol Down Button to decrease volume.
- **Next / Previous Song:** When connected to a compatible device, Long Press the (+) Next Button to move to the next song and Long Press the (-) Previous Button to move to the previous song.
- **Play/ Pause:** When connected to an audible device, Short Press the Power On (Ⓢ) button to Pause/ Play
- **Turn Lights On/Off:** Long Press the Mode (M) button to turn the lights On/ Off. Short Press the Mode (M) button to change to breathing light.

### 4. MAINTENANCE

#### 4.1 Cleaning your headphone

Regularly clean your headphone to ensure proper function and hygiene.

- Wipe the body with a soft cloth.
- For stubborn dirt, slightly dampen the cloth with water. Do NOT use water/ liquid or any harsh chemicals or abrasive materials to clean the headphone.
- Ensure the charging contacts are clean and dry before charging.

#### 4.2 Battery Care

- Avoid extreme temperatures, which can degrade battery life.
- Do not leave the headphone fully discharged for extended periods.
- Use only the provided charging cable or a certified replacement to charge the headphone.

### 5. TROUBLESHOOTING

If you encounter issues with your Headphone, refer to the following common solutions:

Problem	Solution
Headphone not turning on	<ul style="list-style-type: none"><li>• Ensure the headphone is fully charged.</li><li>• Press and hold the Power On/Off button for at least 10 seconds.</li></ul>
Headphone not charging	<ul style="list-style-type: none"><li>• Please make sure that the charging cable is correctly connected.</li><li>• When the power of the headphone is very low, there will be a period of battery pre-charging time and the headphone will take some time before charging fully.</li></ul>
Unable to pair the headphone with devices	<ul style="list-style-type: none"><li>• Check if Bluetooth is enabled on your device and the headphone.</li><li>• Please make sure that the headphone is powered and is not connected by any other smart phone/ device(s).</li><li>• Move the headphone close to the connecting device and search again. If it still does not connect, turn off the Bluetooth of the connecting device and turn it on again after 20 seconds; try re-connecting.</li><li>• Restart both the device and headphone, and re-try connecting.</li></ul>