



Neon + Smart Watch User guide

1. INTRODUCTION

Thank you for choosing the Pii Tech Neon+ Smart Watch. This user guide provides essential information to help you set up, operate, and maintain your device, ensuring optimal performance and longevity. Please read this guide thoroughly before using your smart watch.

2. SETUP

2.1 Contents

The box contains:

- Smart Watch
- Smart Watch straps
- Charging Cable



2.2 Charging the device

Before initial use, fully charge your Smart Watch. Connect the charging cable to the charging port on the back of the watch and plug the USB end into a standard USB power adapter (5V/1A recommended) or a computer's USB port. The watch display will indicate charging status.

2.3 Pairing with your Smartphone



To unlock the full functionality of your Smart Watch, it must be paired with a compatible smartphone and used through the designated App

1. **Download the Designated App:** Scan the QR code provided or search for the official “HryFine” App in your smartphone's app store (e.g., Apple App Store or Google Play Store). Install the app.
2. **Enable the watch's Bluetooth:** Press the Rotating Crown to get all icons on the screen. Open the Bluetooth icon () by touching once. Enable Bluetooth on the watch. Press the Crown to go back.
3. **Connect your watch and phone through Bluetooth:** On your smart phone setting, search for Bluetooth devices. Select the smart watch from the list of discovered devices.
4. **Open the App** on your smart phone and follow on-screen instructions to create an account or log in.
5. **Add Device:** On the app, navigate to the 'Add Device' or the 'Watch icon' on top. The app will search for available devices. Select the smart watch from the list of devices shown and confirm the pairing request.
6. **Complete Setup:** Follow remaining prompts to complete the pairing process & synchronize initial data.

3. OPERATING THE SMART WATCH

3.1 Navigation

- **Switch On/ Off:** Long Press the On/ Wake-up button to get the option to Switch On/ Off the smart watch
- **Wake Screen:** Short Press the On/ Wake-up button to wake the screen.

- **Touchscreen:** Swipe left/right, up/down to navigate through menus and widgets. Tap to select an item. You can touch anywhere on the screen to navigate through icons, select options shown on the screen or press screen buttons. Refer to the on-screen prompts for specific functions.
- **Rotating Crown:** The Rotating Crown works in 2 ways –
 - i. Press the Crown once to access all icons and functions of the smart watch. Once inside any function, press the crown to go back to previous menu.
 - ii. Rotate the Crown to move across faces and move up/down within functions.

3.2 Key Features

- **Notifications:** Receive alerts for calls, messages, and app notifications directly on your wrist. Manage notification settings via the App.
- **Health Tracking:** Monitor heart rate, blood oxygen, sleep patterns, and steps taken. Data is synchronized with the App for detailed analysis.
- **Fitness Modes:** Select from various sports modes to track specific activities like running, cycling, or walking. Manage settings via the App.
- **Call Management:** Answer, reject, or make calls directly from the watch when connected to your smartphone. Manage settings via the App.
- **Music Control:** Control music playback on your smartphone (play, pause, skip tracks) through your watch. Manage settings via the App.
- **Camera Control:** Take pictures and control camera on your smartphone (play, pause, skip tracks) through your watch. Manage settings via the App.

See 'Key Watch Functions and Modes' below, for many more features and functions of the smart watch.

3.3 Using the App

The App is central to managing your Smart Watch. Use it to:

- Customize watch faces and settings for the various functions of the smart watch
- Customize Sports Modes and view detailed health and fitness data
- Set alarms, notifications, message/ call setting, camera control and multiple other functions
- Configure notification preferences... and much more

4. MAINTENANCE

4.1 Cleaning your smart watch

Regularly clean your smart watch to ensure proper function and hygiene.

- Wipe the screen and body with a soft, lint-free cloth.
- For stubborn dirt, slightly dampen the cloth with water. Do NOT use water/ liquid or any harsh chemicals or abrasive materials to clean the watch.
- Ensure the charging contacts are clean and dry before charging.

4.2 Battery Care

- Avoid extreme temperatures, which can degrade battery life.
- Do not leave the watch fully discharged for extended periods.
- Use only the provided charging cable or a certified replacement to charge the smart watch.

4.3 Software Updates

Periodically check for firmware updates via the App. Updates often include performance improvements, new features, and bug fixes. Ensure your watch is sufficiently charged before initiating an update.

KEY WATCH FUNCTIONS AND MODES

There are multiple functions and Apps available on the smart watch. In addition, regular software version updates bring in further performance improvements and new features. Key functions include:

Functions	Details
Clock Faces	Slide the clock face dial interface left / right to preview or switch the dial; slide the dial up and down to enter the main menu directly.
Dial pad	Connect to the mobile phone to dial out via Bluetooth, and you can make a call on the watch side.
Adding Contact	Once the watch is connected to the App, you can add a contact in the App. After the contact is successfully added, the phone book of the watch will be displayed synchronously. Click the contact in the phone book on the watch to make a call.
Call history	You can view the call history on the watch and once the call record is displayed, you can click the phone number to dial.
Messages	You can view the content of incoming and new messages on SMS, WhatsApp, etc. directly on the watch.
Do Not Disturb Mode	You can set the Do Not Disturb mode / time period in the App; when this mode is active, you will not receive any notification of calls/ messages.
Sports Modes / Activity tracking	Enter the sport mode (running, walking, cycling, swimming, etc.) and select the Activity to start the corresponding sport mode data monitoring: exercise time, distance, Calories burned and heart rate data.
Pedometer	Calculate your Step count data for the day, clear the data at 00:00, and view it in the App.
Sleep Monitoring	Turn on sleep detection to monitor the quality of sleep while sleeping. Check and analyse sleep monitoring data on the App.
Sedentary Reminder	You can set the sedentary time and the watch will monitor if you have been sedentary for the set time and vibrate accordingly. The interface will display a reminder.
Heart Rate monitoring	To monitor heart rate, the best place to wear the watch is on the upper arm of the wrist bone (a few cms away from the wrist). The real-time heart rate can be measured. (Please note the watch is NOT a medical device and this data should not be used to take medical decisions).
Blood Pressure monitoring	To monitor blood pressure, the best place to wear the watch is on the upper arm of the wrist bone (a few cms away from the wrist). The real-time blood pressure - adult diastolic blood pressure and adult systolic blood pressure - can be measured. (Please note the watch is NOT a medical device and this data should not be used to take medical decisions).
Blood Oxygen monitoring	To monitor Blood Oxygen, the best place to wear the watch is on the upper arm of the wrist bone (a few cms away from the wrist). The real-time Blood Oxygen can be measured. (Please note the watch is NOT a medical device and this data should not be used to take medical decisions).
Camera control	You can take a photo on your smart phone using this smart watch to control the camera click. With the phone and watch connected, open the camera interface on the watch; the phone will automatically pop up the camera interface; click on the watch to take a photo. The phone will take the photo and store the photo on the phone. OR open the App, Enter the remote-control selfie, the phone will pop up the camera interface, and the watch will also take photos through the phone when you shake the watch.
Music control	You can control the playing of music on the phone through the watch. You can control volume, music play/pause/stop and next/ previous song.
Find the phone	With the watch connected to the phone, tap the watch side to find the mobile phone, long press the magnifying glass icon, the mobile phone bell will ring.
Weather	Display the current weather temperature in degrees.
Stopwatch	Start stopwatch timing and end timing.
Alarm	You can set a custom alarm on the App and the watch will vibrate to show the alarm.
Settings	To make various settings for this watch.
Flashlight	When you turn on the flashlight function, the screen of the watch will be bright and white, to act as a flash light.
Reset	Reset to clear all data and settings from the watch and App, including activity and health monitoring. The watch will go back to factory settings. User will have to re-connect the watch and apply any customisations again.

TROUBLESHOOTING

If you encounter issues with your Smart Watch, refer to the following common solutions:

Problem	Solution
Watch not turning on	• Ensure the watch is fully charged. • Press and hold the On/Off button for at least 10 seconds.
Watch not charging	• Please make sure that the direction of the charging pad is correct and the charging clip is in good contact with the watch. • When the power of the watch is lower than 3.6V, there will be a period of battery pre-charging time and watch will take some time before it shows 'charging' status. Remarks: Watch will enter the charging state immediately once the charger is plugged in. If there is no display, you need to charge for 3-5 minutes to enter the charging state.
Unable to pair watch with smart phone	• Check if Bluetooth is enabled on your phone and the watch. • Please make sure that the watch is powered and activated, and is not connected by any other smart phone(s). • Move the watch close to the smart phone and search again. If it still does not connect, turn off the Bluetooth of the smart phone and turn it on again after 20 seconds; try re-connecting. • Restart both the watch and phone. Ensure the App is updated.
Inaccurate health data showing	• Ensure the watch is worn snugly on your wrist, not too tight or too loose. • Clean the sensor on the back of the watch.
Call / message notifications not received	• Verify notification settings in both the watch menu and the App are enabled. • Ensure the App has necessary permissions on the smart phone

Factory Reset

If issues persist, a factory reset may resolve them. Important Note: A Factory Reset will erase all data on your smart watch and restore it to its original settings. Be sure you are ok to erase all data from the smart watch before resetting the watch. Navigate to 'Settings' > 'System' > 'Reset' on your watch. Confirm the action when prompted.